

AT A GLANCE

UPCOMING DEADLINES

- **Application Submissions to Shared Savings Program for a January 1, 2024 Start Date**
Due: May 18–June 15, 2023

EVENT ANNOUNCEMENTS

- **SSP Learning System Shared Learning Webinar: Strengthening Value-Based Care Through Provider Partnerships**

April 27th | 3:00–4:00 p.m. ET | [Register](#)

PROGRAM ANNOUNCEMENTS AND RESOURCES

- [ACO-MS Password Policy Changes](#)
- [April CCLFs and Claims Run-Out Files](#)
- [Share Your Thoughts: Respond to This Year's Quality Payment Program Submission Survey](#)
- [Seeking ACO Speakers for a May ACO Learning System Webinar on Caring for Patients with Alzheimer's Disease and Alzheimer's Disease-Related Dementias](#)

PROGRAM ANNOUNCEMENTS AND RESOURCES

ACO-MS Password Policy Changes

On Saturday, April 15, 2023, the [ACO Management System \(ACO-MS\)](#) will update its password policy throughout CMS to comply with CMS Acceptable Risk Safeguards (ARS) 5.0 requirements. The new password requirements include the following:

- Minimum password length of 15 characters.
- Special characters are no longer required.
- On Wednesday, June 14, 2023, passwords will become permanent and no longer expire, as long as the account remains active.

ACO-MS users will be prompted to update their password using the new requirements the first time they log into ACO-MS after April 15, 2023.

April CCLFs and Claims Run-Out Files

April Claim and Claim Line Feed (CCLF) files will be available to ACOs the week of April 17th for Performance Year (PY) 2023 assignable or prospectively assigned beneficiaries in the [ACO-MS](#) Data Hub.

CMS will also provide claims run-out CCLF files during the month of April to the ACOs continuing their participation in the Shared Savings Program from the prior year. Continuing ACOs will receive claims with service dates through the end of December 2022 as an additional set of CCLF files. The run-out CCLF files will include claims for the beneficiary population from the ACOs' performance year that ended on December 31, 2022.

The April delivery timelines for the CCLF files and *Exclusion and Medicare Beneficiary Identifier (MBI) XREF* files are as follows:

FILE	DELIVERY	FILE NAMING CONVENTION	DATA HUB PY
PY23 CCLFs	Week of April 17 th	P.A****.ACO.ZCY23.Dyymmdd.Thhmsst	2023
PY23 Exclusion and MBI XREF files	Week of April 10 th	P.A****.ACO.MBIY23.Dyymmdd.Thhmsst P.A****.BNEX.Y23.Dyymmdd.Thhmsst	2023

FILE	DELIVERY	FILE NAMING CONVENTION	DATA HUB PY
PY22 Run-Out CCLFs	Week of April 24 th	P.A****.ACO.ZCR22.Dyymmdd.Thhmsst	2022
PY22 Run-Out Exclusion and MBI XREF files	Week of April 17 th	P.A****.ACO.MBIR22.Dyymmdd.Thhmsst P.A****.BNEX.R22.Dyymmdd.Thhmsst	2022

ACOs should refer to the [CCLF Information Packet \(IP\)](#), Version 36 (V36), and the [ACO and ACO-OS Data Exchange User Guide](#) (DEUG), V11, for additional information on the CCLF and Exclusion files. The CCLF IP is available on the [Program Guidance & Specifications webpage](#), and the DEUG can be found in the Knowledge Library tab in ACO-MS.

If you have any questions about ACO-MS or require technical assistance, click the SSP Helpdesk icon (located within the ACO-MS banner) or email SharedSavingsProgram@cms.hhs.gov.

Share Your Thoughts: Respond to This Year's Quality Payment Program Submission Survey

Sharing your feedback will help the Quality Payment Program (QPP) continue to improve the submission process. The [QPP Submissions Experience Survey](#) is now live, and you can share your thoughts on what it was like submitting your data earlier this year. The survey will be available through April 30th.

Seeking ACO Speakers for a May ACO Learning System Webinar on Caring for Patients with Alzheimer's Disease and Alzheimer's Disease-Related Dementias

CMS will host an ACO Learning System webinar in May highlighting ACOs' strategies for meeting the needs of beneficiaries with Alzheimer's Disease and Alzheimer's Disease-related Dementias (AD/ADRD). Topics may include but are not limited to care management strategies for beneficiaries with AD/ADRD, practices to engage family and caregivers in a beneficiary's care, and strategies to support the day-to-day care of beneficiaries with AD/ADRD, particularly those with additional chronic conditions.

Does your ACO have an AD/ADRD story to share?

Please express interest in presenting by emailing Kate Nilles at knilles@mathematica-mpr.com with the subject line "Caring for Patients with AD/ADRD" and a brief description of your ACO's strategies for meeting the needs of beneficiaries with AD/ADRD by close of business, Friday, April 14th.

EVENT ANNOUNCEMENTS

SSP Learning System Shared Learning Webinar: Strengthening Value-Based Care Through Provider Partnerships

THURSDAY, APRIL 27, 2023, 3:00 P.M.–4:00 P.M. EASTERN TIME

- [Register Here](#)
- **Audience:** This event is open to all Shared Savings Program ACO staff. Team members involved in ACO operations (such as provider recruitment and retention) may be most interested in attending.
- **Description:** Join us on Thursday, April 27th at 3:00 p.m. ET for a webinar highlighting how ACOs identify and encourage providers to join their ACO. Attendees will have an opportunity to ask questions during the webinar. ACO presenters will discuss how their teams identify prospective providers across primary and specialty care fields, structure partnership agreements to advance the ACO's value-based care goals, and foster collaboration to reduce turnover among their providers. The event will feature ACO presenters from Vytalize Health and CHI Health Partners.

CONTACT INFORMATION FOR ACOs

ACO Coordinator

To help ACOs navigate questions regarding the Shared Savings Program, **please contact your ACO Coordinator as your first line of contact.** These additional resources are also available:

ACO Information Center

Click the SSP Helpdesk icon (located within the [ACO-MS](#) banner)

Hours: Monday–Friday, 8:30 a.m.–7:30 p.m. ET

- Program operations and policy inquiries; technical inquiries related to program data and program reports; ACO-MS; and assistance with user access to CMS systems, including password resets

Quality Payment Program Service Center

QPP@cms.hhs.gov

Hours: Monday–Friday, 8:00 a.m.–8:00 p.m. ET

- Inquiries related to MIPS, APMs, MACRA, CAHPS® for MIPS survey, quality measures, quality reporting for 2017 and future years, and CMS Web Interface
- 1-866-288-8292
- For hearing impaired customers, please dial 711 to be connected to a telecommunications relay service (TRS) Communications Assistant

[CCSQ Support Central](#): Request Support, Schedule a Call, Chat Support

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