

AT A GLANCE

UPCOMING DEADLINES

- **PY 2023 Public Reporting Webpage Updates:**
February 13, 2023
- **CMS Web Interface Submission Period Closes:**
March 31, 2023

EVENT ANNOUNCEMENTS

- **CMS Web Interface Data Submission Support Call**
February 8th | 1:00–2:30 p.m. ET | [Register](#)

PROGRAM ANNOUNCEMENTS AND RESOURCES

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PROGRAM ANNOUNCEMENTS AND RESOURCES

CMS Web Interface Now Open

As a reminder, the CMS Web Interface submission period opened on Tuesday, January 3, 2023, at 10:00 a.m. Eastern Time (ET) and **closes on Friday, March 31, 2023, at 8:00 p.m. ET**. If you are the ACO's Quality Payment Program (QPP) Security Official or QPP Staff User contact in the [ACO Management System \(ACO-MS\)](#), you can sign in to the [QPP website](#) using your ACO-MS username and password to begin submitting data via the CMS Web Interface. During the submission period, you can take the following actions in the QPP website:

- Download your sample data.
- Upload your 2022 performance data.

Refer to the user access instructions, titled *Medicare Shared Savings Program ACOs: Creating and Managing a HARP Account with a QPP Role in ACO-MS* (PDF), in the [QPP Access User Guide](#) (zip) for information on how to become an ACO's QPP Security Official or QPP Staff User contact in ACO-MS. CMS will automatically accept the data entered at the end of the submission period.

Note: All data entered as of Friday, March 31, 2023, at 8:00 p.m. ET will be considered your final submission.

The following resources are available on the [QPP Resource Library](#):

- [2022 Centers for Medicare and Medicaid Services \(CMS\) Web Interface Frequently Asked Questions](#) (PDF)
- [Merit-based Incentive Payment System \(MIPS\) 2022 CMS Web Interface Quick Start Guide](#) (PDF)
- [2022 CMS Web Interface User Demo Videos](#)
- [CMS Web Interface Data Dictionary 2022 Performance Year](#) (PDF)
- [2022 CMS Web Interface Excel Template with Sample Data](#)
- [2022 CMS Web Interface Excel Template](#)
- [Performance Year 2022 APM Performance Pathway: CMS Web Interface Measure Benchmarks for ACOs](#) (PDF)
- [2022 Web Interface Measure Specifications and Supporting Documents](#) (zip)
- [CMS Web Interface Support Calls for ACOs, Groups, and Virtual Groups Reporting 2022 Quality Data](#) (PDF)
- [Telehealth Guidance for 2022 Centers for Medicare & Medicaid Services \(CMS\) Web Interface Measures for the COVID-19 Public Health Emergency](#) (PDF)

Additional Assistance

The QPP Service Center is available to answer questions related to the CMS Web Interface throughout the submission period. CMS encourages your group, virtual group, or ACO to submit questions early and often during the submission period. Contact the QPP Service Center at QPP@cms.hhs.gov or 1-866-288-8292 (Monday through Friday between 8:00 a.m. and 8:00 p.m. ET). Please consider calling during non-peak hours (before 10:00 a.m. and after 2:00 p.m. ET) to receive quicker assistance. Customers who are hearing impaired can dial 711 to be connected to a telecommunications relay service (TRS) Communications Assistant.

The QPP Service Center is projecting an increase in volume of calls and emails between January and March 2023 due to the opening of the 2023 Merit-based Incentive Payment System (MIPS) data submission period, resulting in longer wait times.

To reduce wait times and ensure successful 2023 data submission, CMS recommends taking the following actions:

- **Submit Your Data Early:** It is encouraged that you submit your 2022 MIPS performance year data early during the submission period, as this allows you plenty of time for any necessary QPP Service Center assistance.
- **Use One Method to Report Issues:** Due to the increase in volume at the QPP Service Center and to minimize backlog, CMS requests that you use only one method of reporting for the same issue (email or phone).
Note: Cases are processed in the order in which they are received regardless of the manner in which the QPP Service Center was contacted. Please allow time for processing.
- **Call the QPP Service Center During Non-Peak Hours:** CMS strongly recommends calling the QPP Service Center during non-peak hours (8:00–10:00 a.m. ET or 2:00–8:00 p.m. ET).
- **Contact Your ACO Coordinator:** For ACOs, please reach out to your ACO Coordinators with your QPP Service Center ticket number to assist with resolving your inquiry.

PY 2023 Public Reporting Deadline: February 13, 2023

All ACOs participating in the Shared Savings Program in Performance Year (PY) 2023 must update their public reporting webpage with PY 2023 information by Monday, February 13, 2023.

ACOs must use the [Public Reporting Instructions and Template v6.1](#), released on September 8, 2022, to update their public reporting webpage. The document, located in the Program Resources section of the Knowledge Library tab in [ACO-MS](#), includes instructions on how to populate the template and the locations of some of your ACO-specific information.

ACOs may contact their ACO Coordinators with any public reporting questions. In addition, refer to [42 CFR § 425.308](#) for additional details on public reporting requirements. All ACOs must update their public reporting webpage during the performance year when changes occur and make any necessary corresponding updates in ACO-MS.

ICD-10 Coding Updates

The International Classification of Diseases, Tenth Revision (ICD-10) coding updates were implemented beginning in October 2022. These updates impact the scoring of the Electronic Clinical Quality Measures (eCQMs) and MIPS Clinical Quality Measures (CQM) used in the Alternative Payment Model (APM) Performance Pathway (APP) for PY 2022. The measures reported via eCQMs will be suppressed for 2022 scoring, and the measures reported via MIPS CQM reporting will be truncated for 2022 scoring, in which the 2022 performance period and subsequent performance score for the affected quality measure will be based only on the first 9 months of the 12-month performance period.

QUALITY ID#	MEASURE TITLE	COLLECTION TYPE
134	Preventive Care and Screening: Screening for Depression and Follow-Up Plan	eCQM/MIPS CQM
236	Controlling High Blood Pressure	eCQM

For more information related to the ICD-10 coding updates and subsequent scoring impacts, please see the [2022 MIPS Quality Measures Impacted by ICD-10 Updates Effective October 1, 2022](#) in the QPP Resource Library.

Please note that the ICD-10 coding updates did not impact the CMS Web Interface measures, and therefore the scoring will not change for CMS Web Interface measures for 2022 reporting. The sample files for the CMS Web Interface are obtained from Quarter 3 patient assignment files that do not include the updated codes.

Shared Savings Program Quality Extreme and Uncontrollable Circumstances Policy

The Shared Savings Program Quality Extreme and Uncontrollable Circumstances (EUC) policy for determining shared savings and losses applies to all Shared Savings Program ACOs for PY 2022.

CMS considers all ACOs to be affected by the COVID-19 Public Health Emergency (PHE) and the Shared Savings Program EUC policy applies for PY 2022. ACOs that are able to report quality data via the APP and meet MIPS quality data completeness and case minimum requirements will receive the higher of their ACO quality score or the 30th percentile MIPS quality performance category score. ACOs that are unable to report quality data via the APP and meet MIPS quality data completeness and case minimum requirements will have their quality score set equal to the 30th percentile MIPS quality performance category score.

Note: The Shared Savings Program Quality EUC policy does not affect MIPS payment adjustments or reporting requirements for MIPS eligible clinicians in the ACO. However, ACO officials can submit a MIPS EUC application for PY 2022 through Friday, March 3, 2023, on behalf of the MIPS-eligible clinicians in the ACO.

EVENT ANNOUNCEMENTS

CMS Web Interface Data Submission Support Calls

WEDNESDAYS, 1:00 P.M.–2:30 P.M EASTERN TIME

- **Register:**
 - [February 8, 2023](#)
 - [February 22, 2023](#)
 - [March 8, 2023](#)
 - [March 22, 2023](#)
- **Audience:** For groups, virtual groups, and ACOs that are reporting data for the quality performance category through the CMS Web Interface for the 2022 performance period.
- **Description:** CMS is hosting a series of CMS Web Interface Support Calls for those that are reporting data for the quality performance category through the CMS Web Interface for the 2022 performance period. The support calls will highlight important information, provide updates on reporting quality data, and offer an opportunity for ACOs to engage in question-and-answer sessions with CMS subject matter experts. To attend the support calls, you must register for each by clicking on the links above.

CONTACT INFORMATION FOR ACOS

ACO Coordinator

To help ACOs navigate questions regarding the Shared Savings Program, **please contact your ACO Coordinator as your first line of contact.** These additional resources are also available:

ACO Information Center

Click the [ACO-MS](#) Helpdesk Icon (located within the ACO-MS banner)

Hours: Monday–Friday, 8:30 a.m.–7:30 p.m. ET

- Program operations and policy inquiries; technical inquiries related to program data and program reports; ACO-MS; and assistance with user access to CMS systems, including password resets
- 1-888-734-6433 (select Option 1) or 1-888-734-6563 (TTY/TTD)

Quality Payment Program Service Center

QPP@cms.hhs.gov

Hours: Monday–Friday, 8:00 a.m.–8:00 p.m. ET; non-peak hours: before 10:00 a.m. and after 2:00 p.m. ET

- Inquiries related to MIPS, APMs, MACRA, CAHPS® for MIPS survey, quality measures, quality reporting for 2017 and future years, and CMS Web Interface
- 1-866-288-8292

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