

AT A GLANCE

UPCOMING DEADLINES

- **NOIA:** June 1–7, 2022
- **ACO Application:** June 8–29, 2022

EVENT ANNOUNCEMENTS

- **2022 MIPS Overview Webinar**
April 26th | 1:00–2:30 p.m. ET | [Register](#)
- **Organization-level Action Steps for Provider Burnout Webinar**
May 18th | 3:00–4:00 p.m. ET | [Register](#)

PROGRAM ANNOUNCEMENTS AND RESOURCES

- [ACO-MS Data Hub Advance Email Notification Settings: Now Available](#)
- [PY 2022 Report User's Guides: Now Available](#)
- [Prevent and Report Potential Fraud](#)

PROGRAM ANNOUNCEMENTS AND RESOURCES

ACO-MS Data Hub Advance Email Notification Settings: Now Available

Effective April 15, 2022, the Shared Savings Program enhanced the [ACO Management System \(ACO-MS\)](#) Data Hub email notification settings. This feature allows users to manage email notifications for all or for specific files and reports provided in the Data Hub. The names and a brief description of each record are available under the Notifications tab on the Account Settings page. The ACO contacts who receive email notifications and have access to this feature are the ACO Executive, Application Contact, Authorized to Sign, CMS Liaison, and Information Technology Contact.

Additionally, a user can choose to receive an email notification after a report or file is provided at any time. The default email notification setting is “Yes.” When a report's notification option is set to “Off,” no email notification is sent when a new report or file is made available.

For further detailed instructions, refer to the updated *ACO-MS Data Hub* tip sheet and the *Data Hub Frequently Asked Questions (FAQs)* document in the Program Resources section of the Knowledge Library tab in ACO-MS.

PY 2022 Report User's Guides: Now Available

The Performance Year (PY) 2022 report user's guides *Assignment List Report and Assignment Summary Report User's Guide (Version 14)*, and the *Annual and Quarterly Aggregate Expenditure/Utilization, Beneficiary Expenditure/Utilization, and Non-Claims Based Payment Reports User's Guide (Version 12)* are now available. These documents can be found in the Program Resources section of the Knowledge Library tab in [ACO-MS](#) by searching “Performance Year 2022 Report User's Guides.” These user's guides provide detailed information about the data elements included in the referenced program reports.

Prevent and Report Potential Fraud

An ACO can help prevent fraud and abuse by ensuring there is “a method for employees or contractors of the ACO, ACO participants, ACO providers/suppliers, and other individuals or entities performing functions or services related to ACO activities to anonymously report suspected problems related to the ACO to the compliance officer” per [42 CFR § 425.300\(a\)\(3\)](#).

ACOs are encouraged to report potential fraud or abuse by submitting a complaint to the [Office of Inspector General \(OIG\) website](#), OIG hotline at 1-800-HHS-TIPS (1-800-447-8477) or TTY at 1-800-377-4950, by fax at 1-800-223-8164, or by mailing to:

Office of Inspector General
ATTN: OIG HOTLINE OPERATIONS
P.O. Box 23489
Washington, DC 20026

ACOs suspecting healthcare fraud, waste, or abuse are encouraged to visit the [CMS Center for Program Integrity \(CPI\) website](#).

EVENT ANNOUNCEMENTS

2022 MIPS Overview Webinar

TUESDAY, APRIL 26, 2022, 1:00 P.M.–2:30 P.M. EASTERN TIME

- [Register Here](#)
- **Audience:** Shared Savings Program ACO staff
- **Description:** Join us for a CMS-hosted Quality Payment Program (QPP) webinar providing an overview of the requirements for the Merit-based Incentive Payment System (MIPS) for the 2022 performance year. During the webinar, CMS subject matter experts will provide information on ways to participate in MIPS in 2022, including:
 - MIPS eligibility requirements
 - Participation requirements for traditional MIPS
 - Requirements for participation in MIPS via the APM Performance Pathway (APP)

Additionally, CMS will answer questions from attendees at the end of the webinar, as time permits.

SSP ACO Learning System Webinar: Organization-level Action Steps for Provider Burnout

WEDNESDAY, MAY 18, 2022, 3:00 P.M.–4:00 P.M. EASTERN TIME

- [Register Here](#)
- **Audience:** Shared Savings Program ACO staff
- **Description:** Join us for a webinar exploring common drivers of provider burnout and organization-level approaches ACOs can take to address root causes. ACO presenters will discuss strategies they use to assess burnout among ACO providers and how they work within their organizations to promote a culture of well-being. This event is open to all Shared Savings Program ACO staff; however, clinical leaders, administrators, and staff working on provider engagement or well-being initiatives may be most interested in attending. Attendees will have an opportunity to ask questions during the webinar.

CONTACT INFORMATION FOR ACOs

ACO Coordinator

To help ACOs navigate questions regarding the Shared Savings Program, **please contact your ACO Coordinator as your first line of contact.** These additional resources are also available:

ACO Information Center

Click the [ACO-MS](#) Helpdesk Icon (located within the ACO-MS banner)

Hours: Monday–Friday, 8:30 a.m.–7:30 p.m. ET

- Program operations and policy inquiries; technical inquiries related to program data and program reports; ACO-MS; and assistance with user access to CMS systems, including password resets
- 1-888-734-6433 (select Option 1) or 1-888-734-6563 (TTY/TTD)

Quality Payment Program Service Center

QPP@cms.hhs.gov

Hours: Monday–Friday, 8:00 a.m.–8:00 p.m. ET; non-peak hours: before 10:00 a.m. and after 2:00 p.m. ET.

- Inquiries related to MIPS, APMs, MACRA, CAHPS® for ACOs survey, quality measures, quality reporting for 2017 and future years, and CMS Web Interface
- 1-866-288-8292

Not for Public Dissemination: The ACO Spotlight Newsletter is a biweekly publication by CMS for ACOs participating in the Shared Savings Program. It is distributed by email only to ACO contacts listed in CMS' ACO-MS. This newsletter is not intended to establish CMS policy and is for informational purposes only for the sole use of the individual(s) to whom it is addressed, and individuals associated with their ACO. The newsletter is not intended for public release. The ACO Spotlight Newsletter is published, produced, and disseminated at U.S. taxpayer expense. If you have received this in error, please notify the sender immediately by emailing SharedSavingsProgram@cms.hhs.gov.

Section 508 Disclaimer: This document and information contained therein may not adhere to Section 508 Compliance standards and guidelines for accessibility by persons who are visually impaired. Those who are visually impaired should contact the ACO Information Center at 1-888-734-6433 (Option 1) for assistance.