

Find the following **BLUE WORDS** in the puzzle related to your patient experience.

1. Be sure to tell us about ALL your prescription **medications** and any concerns you have about the cost of them during your visit, especially if starting or stopping a medication.
2. If you experience leaking of **urine**, please talk with us about ways to control or manage it.
3. Did you know we can assist you with **specialist** referrals?
4. **Falls** can happen to anyone. Talk to us if you are having problems with balance or walking.
5. Let us know if you have experienced any difficulty scheduling your **appointment** with us.
6. Regular **physical** activity is one of the most important things you can do for your health. Be sure to speak with us for ways to start, increase or maintain your physical activity.
7. Your **emotional** health is important to us. Tell us if you are feeling sad, empty or depressed.
8. We aim to treat you with courtesy and **respect** while offering you any assistance you may need.
9. Download our Summit Health + CityMD App or sign up for our patient portal for a quick and easy way to get answers to your medical questions or to get your test **results**.
10. A healthy **diet** is essential for good health. Ask us about how you can make healthy eating habits.
11. Let us know if you want to share any of your personal health information with your **family** and friends.
12. You may receive a **survey** after your visit today. We appreciate your feedback.

L A J Y B O F A M I L Y E I F M M O
 U P C O M E D I C A T I O N S Q Q P
 E P S G J D R E S P E C T K F F R F
 N O U A N G A U G R E S U L T S N A
 A I R X R S P E C I A L I S T K T L
 M N V G A X N M T N C E K H H R D L
 S T E J P T Y N R S Q J D I G N U S
 T M Y B R C R A M N X B I W Y Q R W
 O E Z E K N J E M O T I O N A L I E
 L N K V T D I E B I L V F C W U N S
 K T P H Y S I C A L O E T C J C E E
 R C C V X T K I O B N U P D I E T R