



Partner-Led Webinar, Sponsored by



Unlock your Interoperability
and Population Health
Initiatives Before the 2025
eCQM Deadline



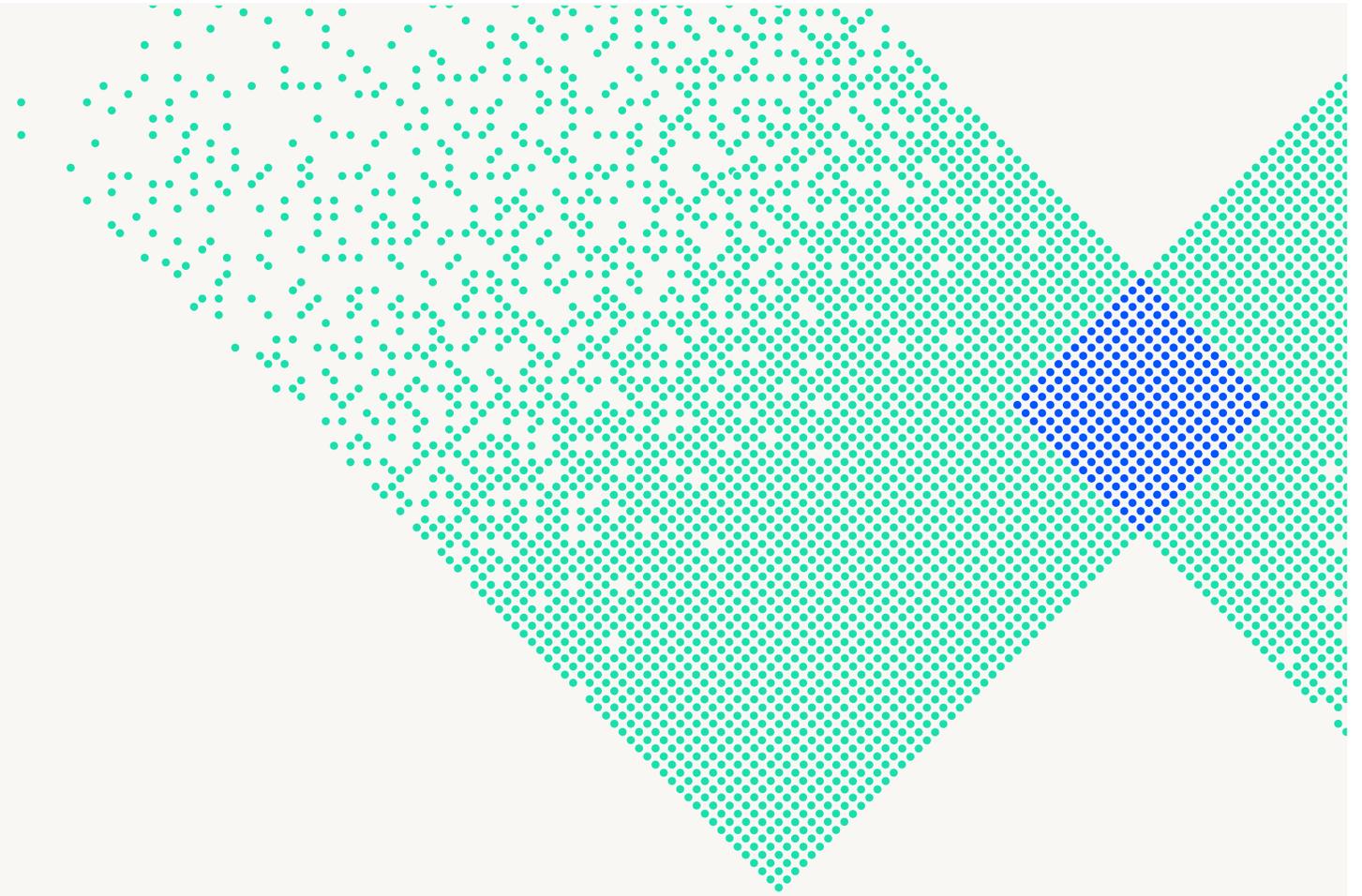
October 31, 2023



Housekeeping



- Speakers will present for approximately 45 minutes
- Q&A will take the remainder of time
- Webinar is being recorded
- Slides and recording will be available on the NAACOS website within 24 hours.



Meet Today's Speakers

James Pelletier

National Director Provider Quality at MRO

20+ years of experience in Healthcare IT, Population Health, Data and Analytics.

- An expert in the field of population health and healthcare technology.
- Experience working with disruptive and innovative healthcare solution companies to measurably improve care management, risk adjustment, patient engagement, and data insights.
- Wealth of experience working with Accountable Care Organizations on a variety of value-based care initiatives to improve patient outcomes and quality of care.

When James is not working, he loves the Maine outdoors, coaching hockey, and spending time with his 2 kids.



Carol Ann Hudson, RN

Clinical Director, Population Health at Lifepoint Health

Registered Nurse with over 30 years of experience in Informatics, Regulatory Programs, Nursing and Practice Management

Prior to joining Lifepoint, Carol Ann worked:

- For Health Management Associates and was the clinical lead of the first Meaningful Use team, working with over 60 hospitals to meet Meaningful Use in 2011-2015
- As a consultant for private practices and an Accountable Care Organization

Active through Lifepoint with NAACOS and the Federation of American Hospitals and recently chaired the HIT Task Force for the Federation along with participating on their Quality Committee

Native of Nashville, Tennessee, and currently lives there with her family. Her primary leisure time activities center around enjoying time with grandchildren



Bhushan Kadu

Senior Delivery Manager at MRO

20+ years of experience in IT, Project Management and Healthcare.

- An expert in the field of healthcare management and has been a driving force behind the development and implementation of ACOs across the MRO organization.
- Among the first to have hands-on experience of the first ACOs which reported data of heterogeneous EHRs / PM systems
- Wealth of experience and knowledge in health information exchange, population health management, and value-based care.

When Bhushan is not working, he loves to teach mathematics to the underprivileged kids.



Agenda

About MRO & Lifepoint Health

Challenges & Data Points

MRO and Lifepoint Health Journey

Aggregating Different Systems to One MRO CDR

Data Processing & De-Duplication

ACO Submission Portal

Questions?

mro™

Accelerating Clinical
Data Exchange™



Lifepoint Health





Accelerating Clinical
Data Exchange™

Accelerating our mission to *transform*
the way health information is
acquired and *exchanged*
by delivering *clinical data*
across the enterprise for
intelligent quality performance.

Experience across the enterprise for quality clinical data

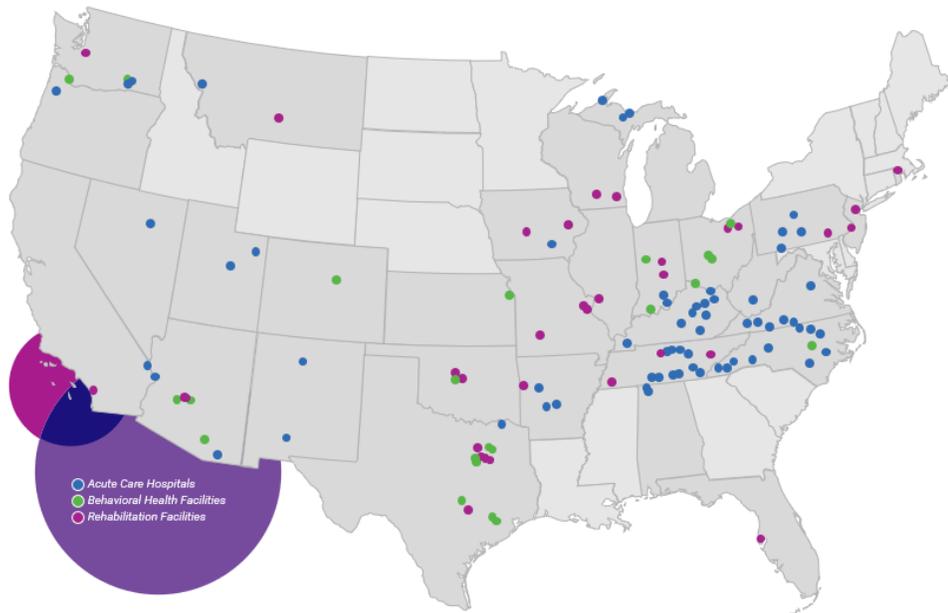


MRO has successfully reported quality measure results for multiple years, supporting multiple reporting pathways & is ahead of the regulations with support for reporting eCQMs via APP which is required for 2025.

About Lifepoint Health and AdvantagePoint



AdvantagePoint Health Alliance are physician-led, clinically integrated networks built in partnership with Lifepoint Health



3 – 2019
8 – 2023
ACOs

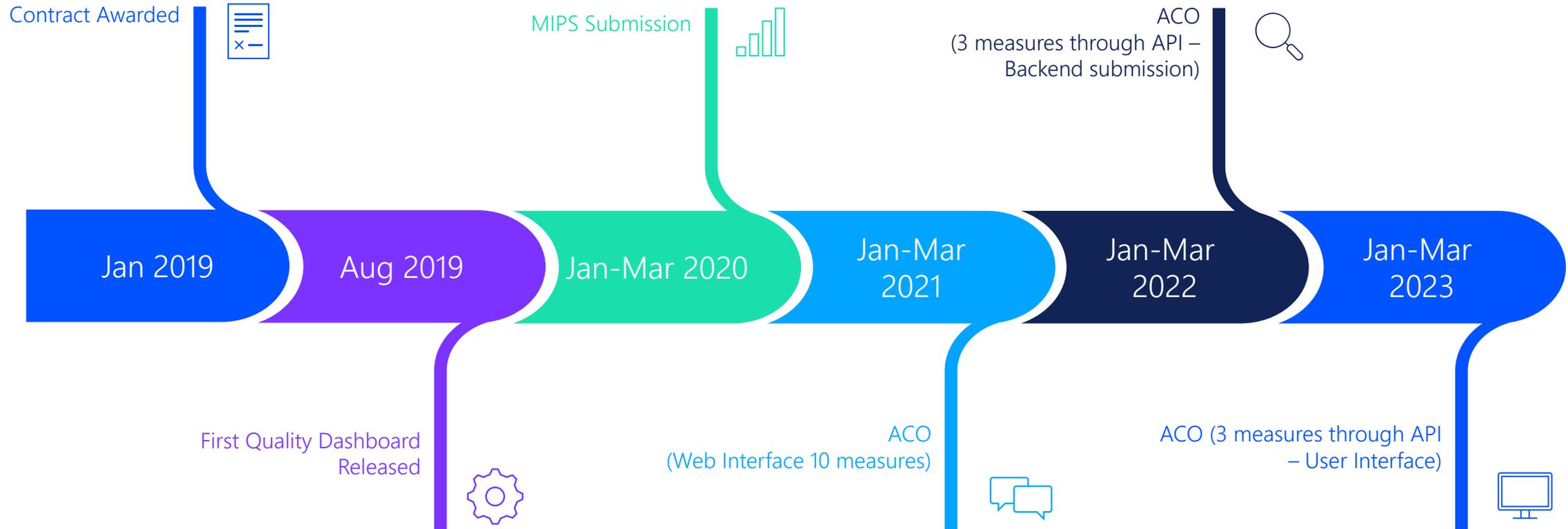

10+ EHRs


12 States


2,300+ Clinicians


70+ Practices

MRO and Lifepoint Health Journey

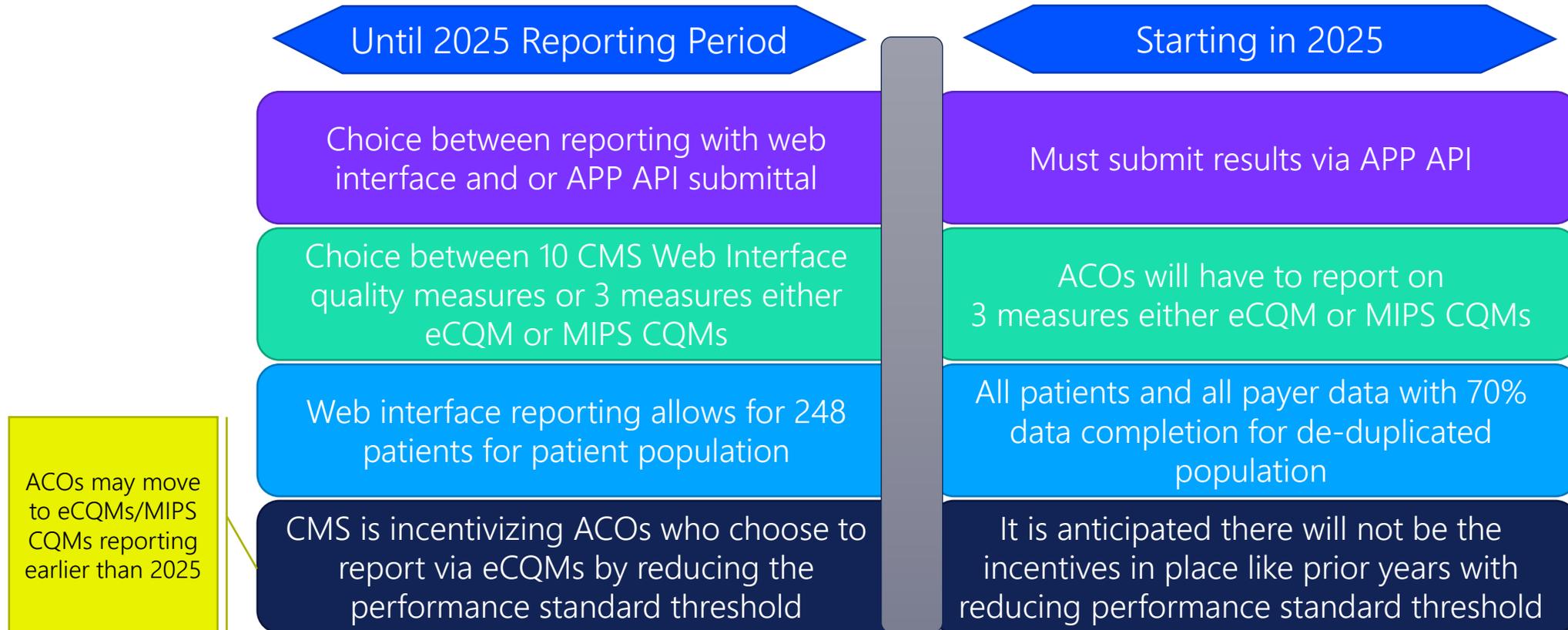


ACOs Quality Payment Program Are Becoming More Challenging



Alternative Payment Model (APM) Performance Pathway (APP)

ACOs participating in the MSSP are required to report through APP for purposes of assessing their quality performance



True end-to-end services and solution



Practice On-boarding & Support

- Practice sign-up and registration
- Measure set selection
- Ongoing support and troubleshooting at practice level



Data Collection & Processing

- Manage collection of the EHRs and extraction
- Data transformation
- Load into clinical data repository



Quality Performance Dashboard & Reporting

- Measure calculations and comparisons
- Various dashboard views for stakeholders
- CMS program submission support



Full solution meets all quality performance reporting needs

Client services to ensure your success

NCQA Data Aggregatory Validation Program Summary



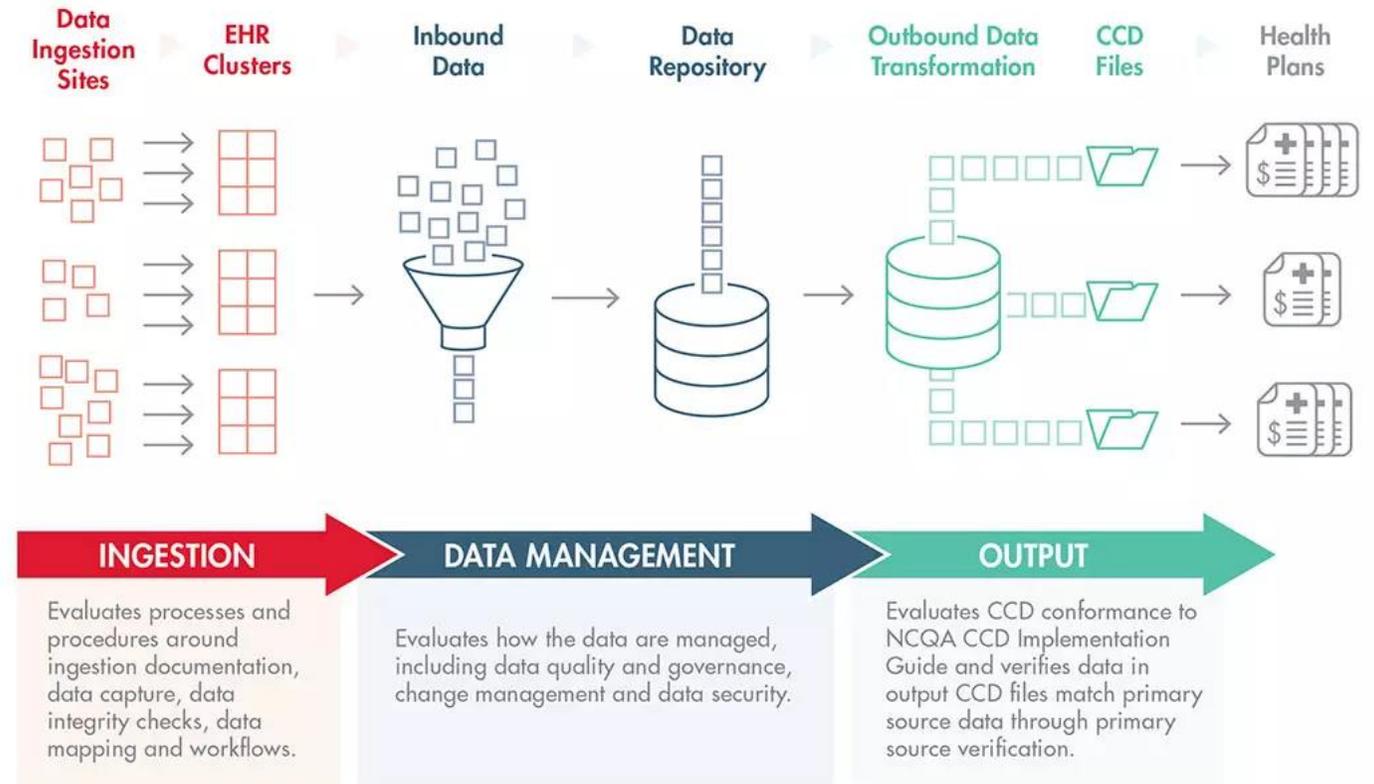
FIGmd, an MRO Company is validated by NCQA to ingest and export data.

It meets the standards set forth by NCQA's Data Aggregator Validation Program.

Used in HEDIS® as Standard Supplemental Data.

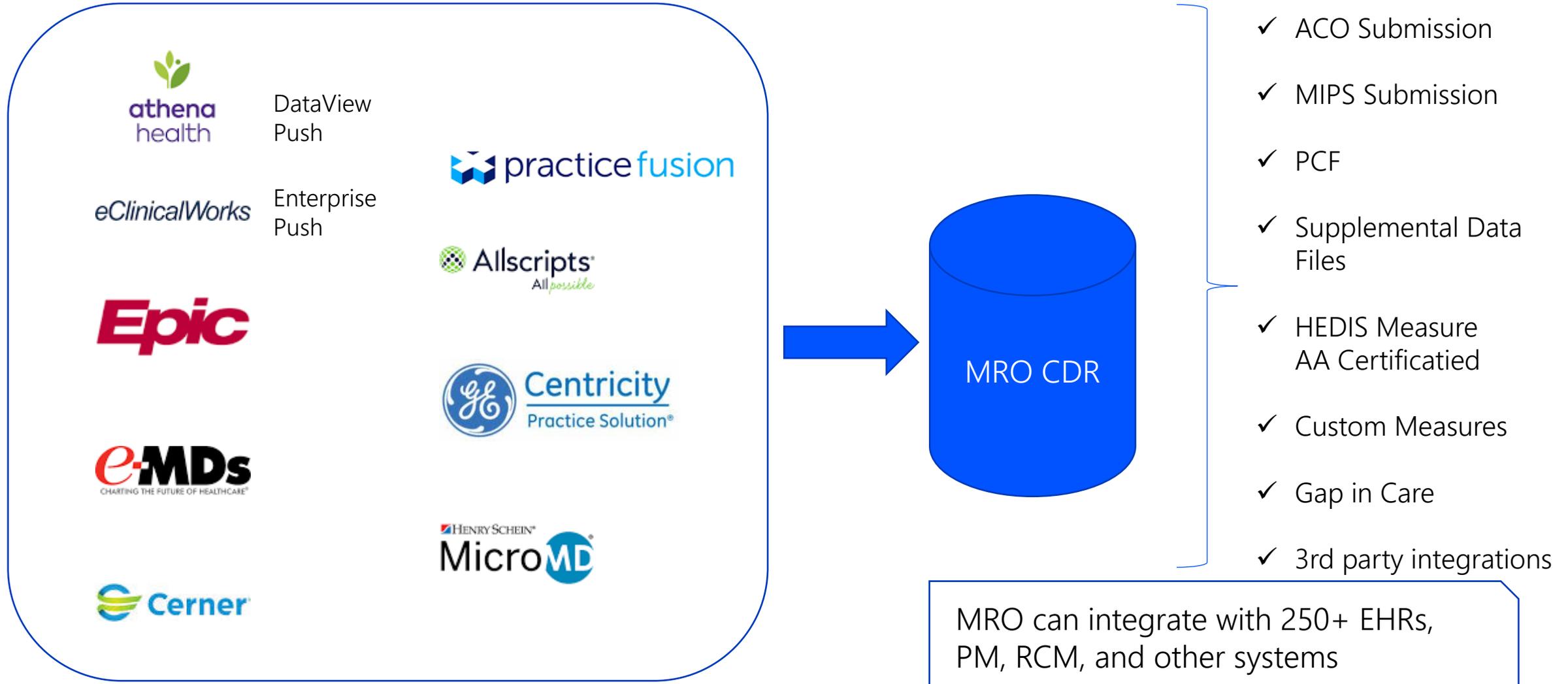
Currently participating in the 6th cohort of the NCQA Data Aggregator Validation program.

Currently seeking a Product Evaluation, Validated Data Stream, that will be certified for a 2-year period.



References- <https://www.ncqa.org/programs/data-and-information-technology/hit-and-data-certification/hedis-compliance-audit-certification/data-aggregator-validation/directory-data-aggregator-validation/>

Aggregate different systems to One MRO CDR



DIRECT CONNECTION vs QRDA-1



Direct Connections

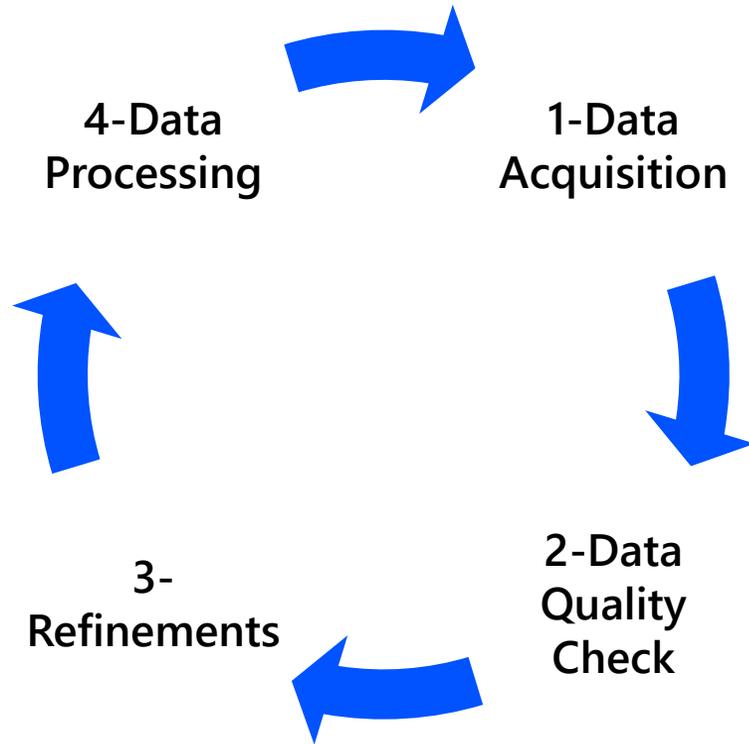
Cost
Data Access and Refresh
Data Accuracy and Completeness
CQM Measurement
Population Health Initiatives
Timelines

QRDA -1

Cost
File-based Data Exchange
Data Specificity
Periodic Reporting
CQM Measurement?
Timelines

What other differences can you think of?

Data Processing



1.Data Acquisition:

Extract data, receive data, create EHR maps, normalize data

2. Data Quality Check:

Month on month visit counts, data yield reports and mid-year migrations

3. Refinements:

Comparison of acquired data with practice EHR data

4. Data Processing:

Process data, de-deduplication

De-Duplication



ACO1

Athena Health
P1 P2 P3

ECW - Enterprise
P4 P5

ECW - Cloud
P6

Patient Matching Criteria:
FN: John
LN: Smith
DOB: 01/01/1980

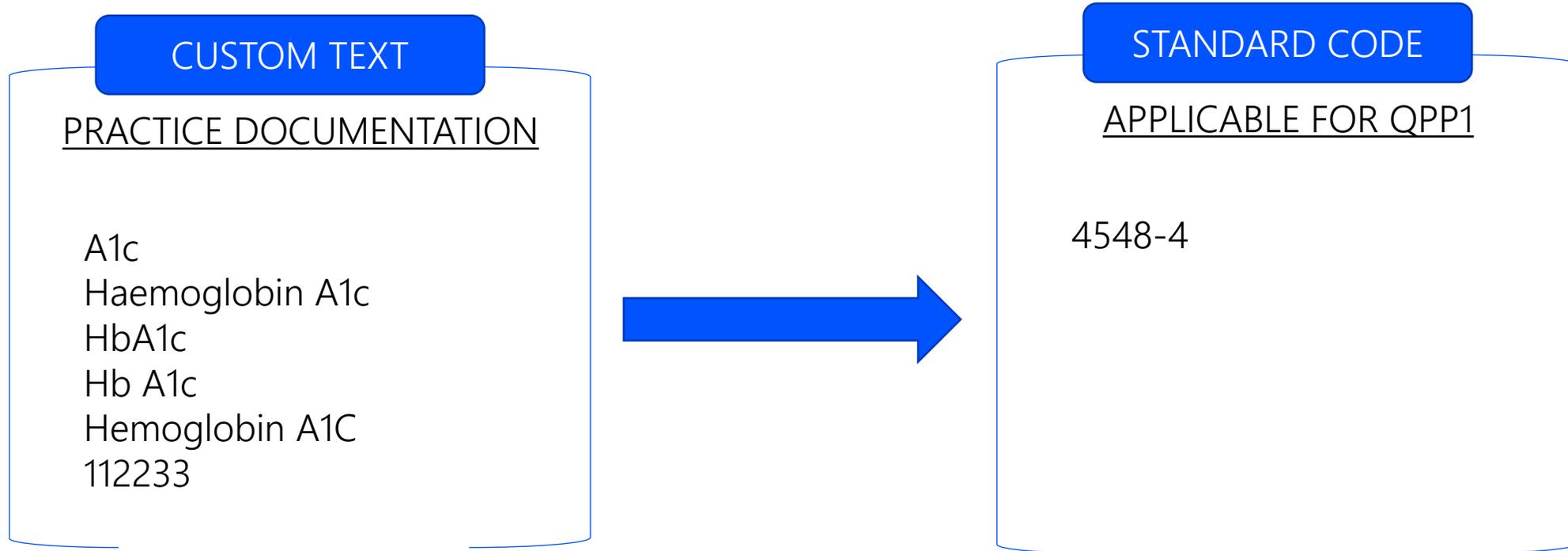


Visited Practices: **P2, P3, P6**

Example:

Practice	FN	LN	DOB	Visit Date	MRO assigned PatientUID	BP	Status
P2	John	Smith	01/01/1980	02/02/2022	eruy-ereu-23ke-skl2	80/120	Met
P3	John	Smith	01/01/1980	03/03/2022	eruy-ereu-23ke-skl2	110/140	Not Met
P6	John	Smith	01/01/1980	04/04/2022	eruy-ereu-23ke-skl2	85/120	Met
ACO1	John	Smith	01/01/1980	04/04/2022	eruy-ereu-23ke-skl2	85/120	Met

Code Crosswalk



Improves Performance Score. Correction of incorrect documentation. Saves time.



< 3 - Test ACO Practice

ACO ID A9233 [Settings](#)

5.00% Quality 20.40% PI 20.00% IA **45.40% Estimated Total Score** [View More](#)

[Submission History](#)

Re-Submit

Participants

Number of Practices **1**

Number of Providers **4**

Selected Quality Measures

ECQM122V7 : Diabetes: Hemoglobin A1c (HbA1c) Poor Control (> 9%) **0**

ECQM2V8 : Preventive Care And Screening: Screening For Depression And Follow-Up ... **3**

ECQM165V7 : Controlling High Blood Pressure **3**

Total Achievement Points **6.0**

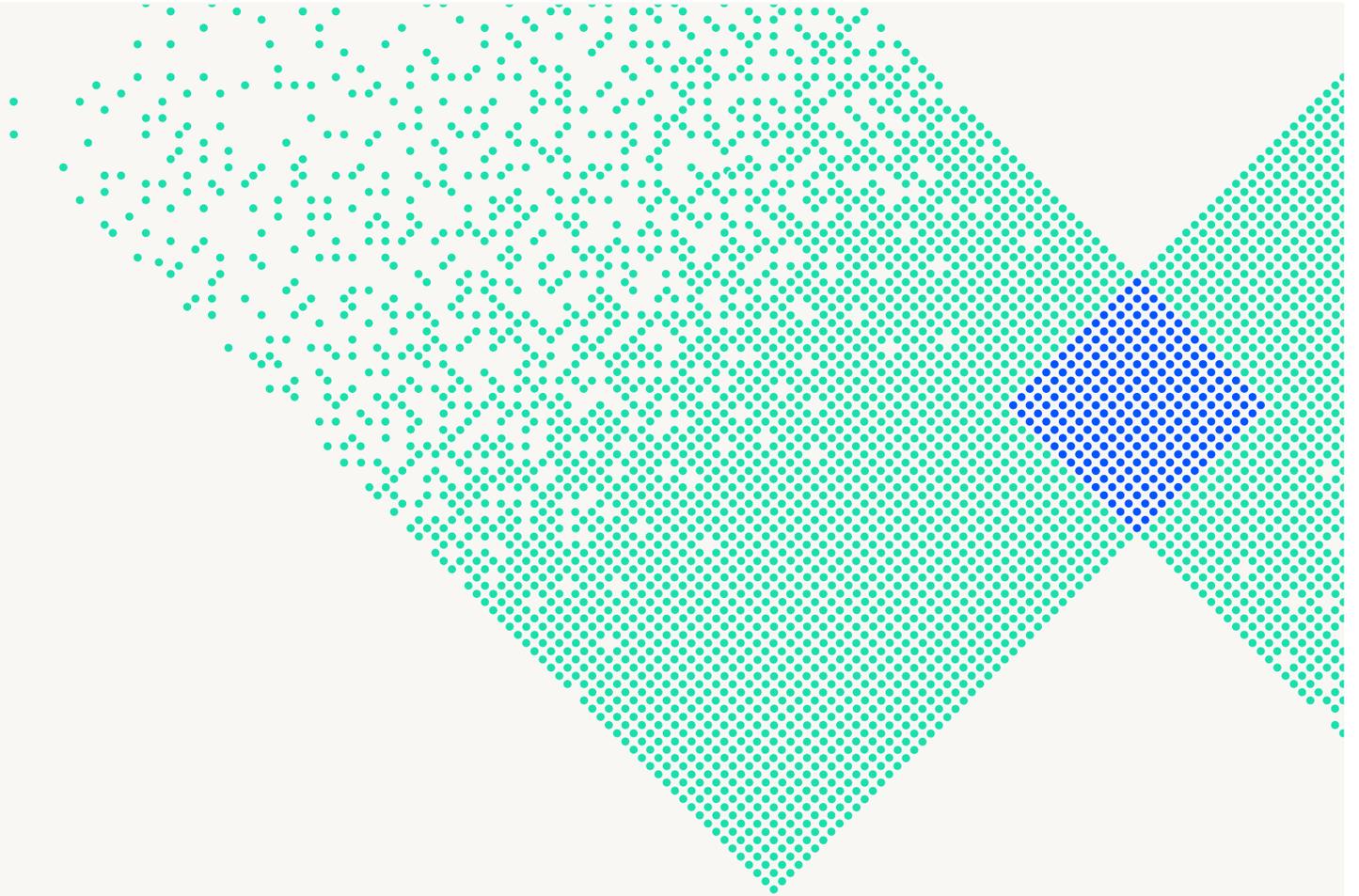


Thank you!

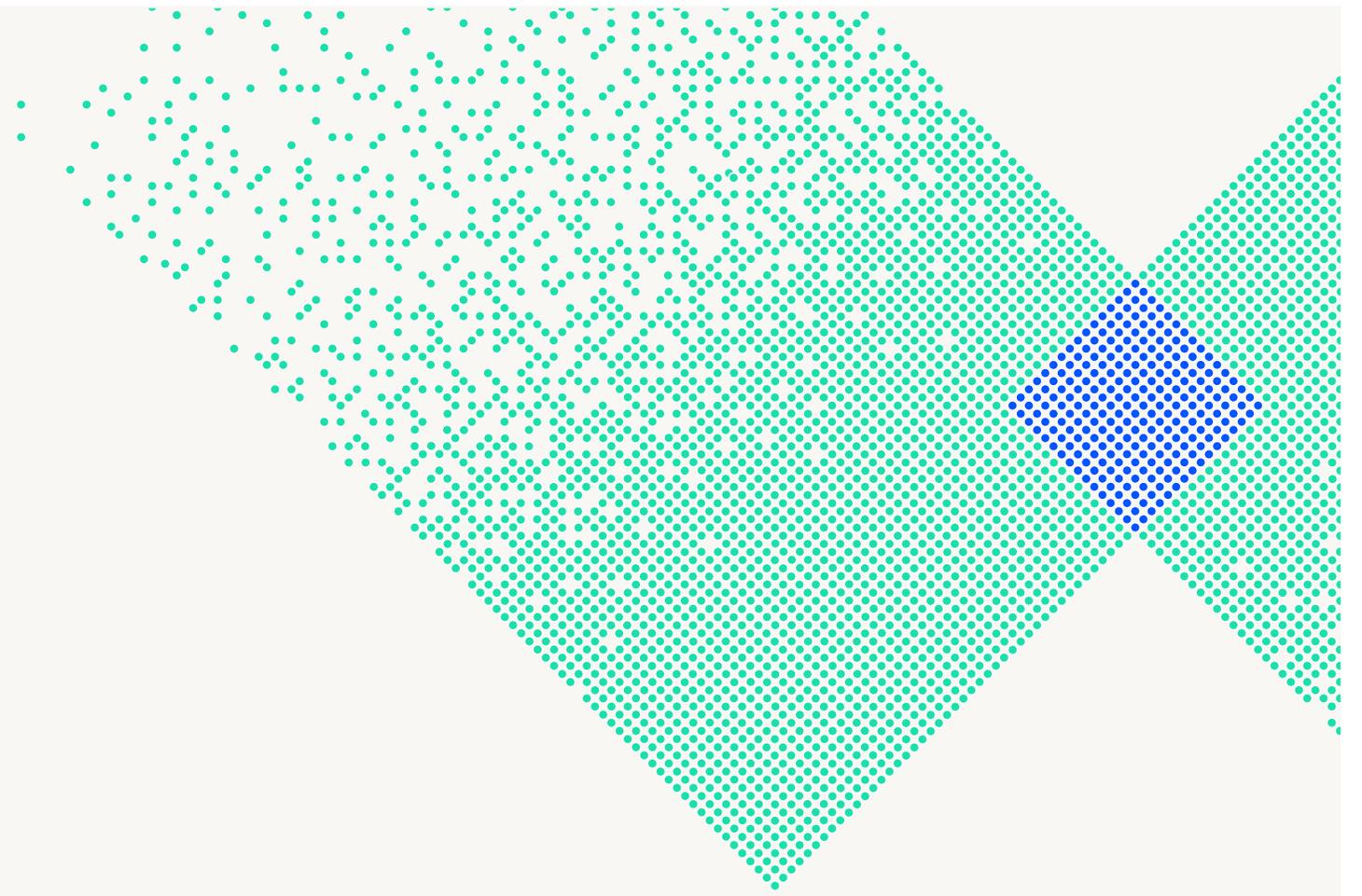
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Appendix

Registry Calendar & Development Approach



A registry calendar is a high-level plan for the complete year to set expectations with customers

A few items on the registry calendar include:

Onboarding new practices

Refinement requests

Opening of submission portal, etc.

Shared at the start of the year & defines major milestones and expectations

The development approach leverages the MIPS experience

A dedicated business analyst gathers requirements

Development is divided into 3 sprints:

Single ACO – Quality

Multiple ACO – Quality and PI

Submission through ACO portal

Demo to customer, and receive feedback after every release

MIPS API vs. ACO/APP API



MIPS API

```
{  
  "category": "quality",  
  "submissionMethod": "registry",  
  "performanceStart": "2022-01-01",  
  "performanceEnd": "2022-12-31",  
  "programName": "mips",  
  "submission": {  
    "entityType": "group",  
    "taxpayerIdentificationNumber": "000000002",  
    "performanceYear": 2022  
  }  
}
```

ACO/APP API

```
{  
  "taxpayerIdentificationNumber": "ACO1234",  
  "nationalProviderIdentifier": "8880424051",  
  "entityType": "individual",  
  "performanceYear": 2022,  
  "measurementSets": [  
    {  
      "category": "quality",  
      "submissionMethod": "registry",  
      "performanceStart": "2022-01-01",  
      "performanceEnd": "2022-12-31",  
      "programName": "app1",  
    }  
  ]  
}
```

Learning from MIPS API submission knowledge helped faster development of ACO/APP API interface.