



CLEANLINESS CHAMPIONS

Thank you for selecting the Marriott Marquis Washington DC to host your upcoming event. As you prepare for your stay, we would like to share details of Marriott International's Commitment to Clean and the additional measures we are taking to provide you with a safe and comfortable environment. Here is our Hotel's current plan.

Please note the information in this plan is subject to change due to the fluid nature of the COVID-19 Pandemic.

We have identified two senior leaders to serve as our Hotel's Cleanliness Champions. They are Bibi Rahimi, our Resident Manager, and Lewis Nelson, our Director of Services. They work with our Department Heads to ensure cleanliness standards are adhered to throughout the Hotel.



TRAINING

All Associates are trained on COVID 19 and the role they play in the safety and sanitation/cleanliness of our property. Training topics include but are not limited to:

- Associate PPE and hand hygiene
- coughing/sneezing etiquette
- proper use of chemicals/cleaning products and their frequency/protocols throughout the property
- social distancing standards
- guest signage and communication around cleanliness and social distancing
- guestroom entry protocols
- F&B and Meeting & Events execution to promote clean and safe execution
- COVID-19 case approach and room recovery



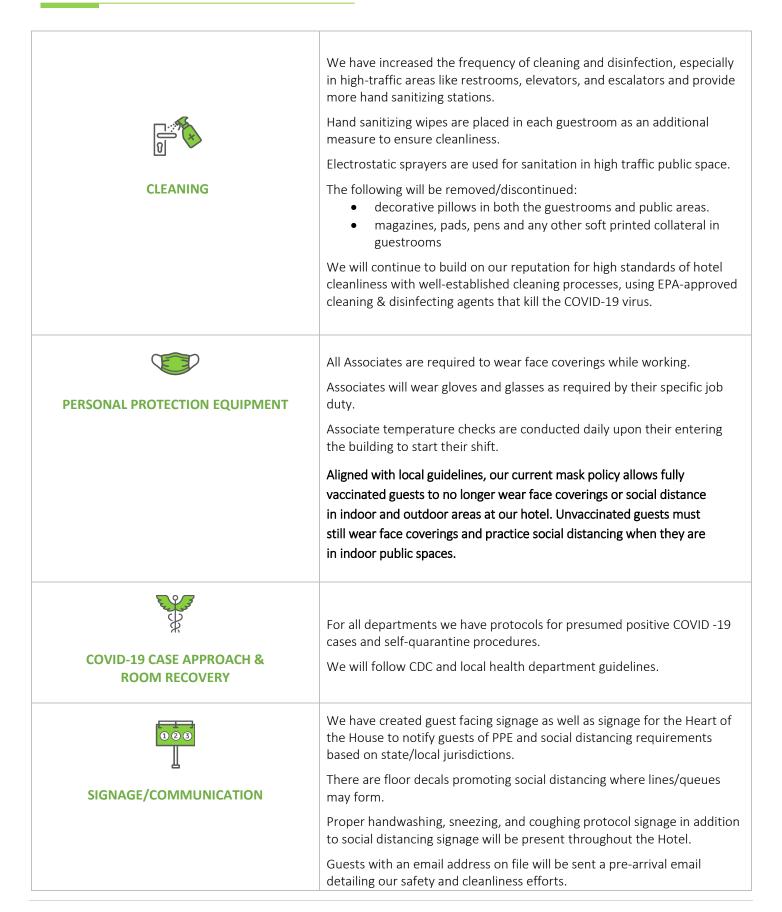
HAND HYGIENE AND ETIQUETTE

Associates must wash their hands every 20 minutes for 20 seconds following the CDC's handwashing guidelines. Associates who are unable to wash their hands every 20 minutes should use hand sanitizer as an alternative.

Guests are encouraged to wash their hands frequently using CDC handwashing guidelines.

Touch-free hand sanitizing stations are located at the Hotel's entrances, restrooms, elevator landings, F&B outlets, meeting space, fitness center and in several other high traffic Front of the House and Heart of the House areas.

Proper handwashing, sneezing, and coughing protocol signage in addition to social distancing signage are present throughout the Hotel.





SOCIAL & PHYSICAL DISTANCING

Social distancing signage is located in both the Front of the House and the Heart of the House.

Floor decals are placed on queuing areas to denote safe distances for waiting.

Lobby/pre-function furniture and seating have been redesigned to encourage compliance with social distancing requirements.

Workstations throughout the Hotel to facilitate social distancing have been set up, and Plexiglas barriers are in place at the Front Desk, Bell Stand and Valet.



GUEST ROOM ENTRY

We will reduce Associate guestroom entry during stays, and work with guests to ensure their safety and the safety of our associates.

We will encourage guests to utilize our Mobile Guest Services for example, Mobile Check-In, Mobile Key and Mobile Chat. All of these services are easily accessed using Marriott's Bonvoy App.

The Hotel's guestroom amenity program has been reevaluated to offer pre-packaged items.



FOOD & BEVERAGE AND MEETINGS & EVENTS EXECUTION

We continue to closely monitor local and CDC guidelines regarding F&B and Meeting Space capacity and social distancing guidance.

We utilize signage, floor markings and furniture placement to ensure compliance.

We have increased the frequency of cleaning and disinfection of all F&B and Meeting and Events areas and equipment.

We created a re-designed diagram for utilized F&B and meeting space that supports social distancing standards and that adheres to local regulations.